



*Better
Together*

Patient information

Nurse Led Haematology Telephone Clinic

Roald Dahl Centre

Your doctor thinks that you would be suitable for follow up in a Nurse Led telephone clinic. This telephone clinic is for patients who need long term follow-up for blood disorders.

This telephone clinic has been set up for patients who are well, in order to reduce the number of times you need to visit the clinic but ensure you receive follow up.

You will be reviewed at least annually in the Hospital Clinic also if you wish.

How does the telephone clinic work?

- A telephone appointment date and time will be sent to you by post.
- You will usually need to have blood tests taken before your appointment – please have these taken at least two days before your appointment. If needed, blood forms will be either provided in clinic or sent to you in the post.
- At your appointment time you will receive a telephone call from a Specialist Nurse. They will review your condition and treatment over the telephone based on the blood test results.
- Following your appointment you will receive a letter summarising your consultation, your future appointment, and any blood forms for tests required before this.

What will this service offer?

- Assessment, monitoring and treatment of your condition.
- Improved continuity of care - we will try to make sure that you speak to the same person each time you have an appointment.
- Increased convenience for you as you will not have to travel to the hospital for visits.

What about prescriptions?

If a prescription is required, this will usually be arranged through your GP practice to allow you to collect your medication in the community.

Some prescriptions will need to be issued by the Hospital Pharmacy – in this case the prescription will be available in the Hospital Pharmacy for you to collect.

Will I be seen in person or by a doctor if needed?

You will continue to be reviewed by your Consultant Haematologist should the need arise or if the specialist nurse has any concerns regarding your condition or treatment.

You will be reviewed at least annually at the hospital and you will be able to request to see the Consultant at any time.

What if you cannot make the telephone appointment?

As with all appointments, if you know you will not be available, please telephone in advance to rearrange your appointment.

If you cannot be contacted at the time of your telephone appointment, a further appointment will be made. Following this you will receive an appointment to be seen in the clinic to make sure you are ok.

Further Information

Contact Details

Rosalyn Davies, Clinical Nurse Specialist

Tel: 0151 706 5498

Text phone Number: 18001 0151 706 5498

Roald Dahl Centre

Tel: 0151 706 3390/3391

Text phone number: 18001 0151 706 3390/3391

Haematology Secretaries

Tel: 0151 706 3570

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعة الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونيا.

所有經信托基金批准的患Ⓕ者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل می‌توانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

ز انباری پیوندیدار بهو نمخوشانهی له‌لایمن تراستهوه پاسهند کراون، نه‌گمر داوا بکرنیت له فورمات‌کائی تردا بریتی له زمانه‌کائی تر، نیز ی رید (هاسان خویندندهوه)، چایی گهوره، شریتی دهنگ، هیلی موون و نملیکتر و نیککی هیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.