

Patient information

Haemoglobinopathy Disorders Information About Our Clinics/Services and How to Contact Us

Haematology Liverpool

About the service

Haemoglobinopathy

A haemoglobinopathy is a genetic disorder of the red blood cells. The red blood cells contain a substance called haemoglobin and its function is to carry oxygen around the body.

There are a number of patients registered at this hospital with a red cell disorder or Haemoglobinopathy.

Most of the patients have Sickle Cell disease and a small number have Thalassaemia or less common haemoglobinopathies.

Clinics

The Haemoglobinopathy clinic is held in Outpatients 2, Ground Floor, Royal Liverpool University Hospital.

- Tuesday 1pm to 4.30pm. Nurse Led Clinic.
- Wednesday 1pm to 4.30pm. Nurse Led Clinic.
- Thursday 1pm to 4.30pm. Consultant Led Clinic.
- Review and follow up appointments.
- Alder Hey to Royal Liverpool (Young Adult) Transition Clinics.
- Drop-in sessions Mon – Fri 9am-5pm by prior arrangement with clinical nurse specialist.

If you require an interpreter for your appointment, please inform the healthcare professional carrying out your appointment who can arrange a telephone interpreter via Language Line.

If you cannot keep your appointment, please contact appointments on:

Tel: 0151 706 5555

Textphone Number: 18001 0151 706 5555

The Haematology Department is open Monday-Friday 9am-5pm and can be contacted on 0151 706 3397

The team consists of:

Lead Consultant Haematologist

Haematology Specialist Registrar (Rotational Position)

Lead Clinical Nurse Specialist

Two Clinical Nurse Specialists

Specialist Psychologist

You can contact the Clinical Nurse Specialist between 9am-5pm for any advice. If you have question outside these hours there is an answer phone to leave a message. All messages will be answered as quickly as possible.

In addition to clinical advice, the Clinical Nurse Specialist can offer support with benefits, work, education, and immigration advice.

Support is also available via the Liverpool Sickle Cell and Thalassaemia Support Group.

To contact Clinical Nurse Specialist please call 0151 706 3397

Phlebotomy services are available for outpatients Monday to Friday 8.30am-4.30pm. The phlebotomy department is closed at weekends and bank holidays.

Transfusion/red cell exchange appointments are conducted on Ward 1A (Haematology Day Ward). Day Ward opening times are Monday-Friday 9am-5pm by appointment only.

Appointments with the Haematology Psychology team can be made via referral from the Haemoglobinopathy team to the psychology service.

Inpatient services are offered on Ward 8B. Visiting hours for Ward 8B are 2pm-7pm. A maximum of two visitors are allowed at the bedside at any one time.

In an emergency, patients should attend the Accident and Emergency Department at the Royal Liverpool Hospital.

If you wish to make a complaint about the care you have received, the PACT (Patient Advice and Complaints Team) supplies information, advice and support to resolve any issues or concerns that arise from using our services. The PACT team can be contacted on 0151 706 2380.

Specialist Haemoglobinopathy Team:

Consultant Haematologist

Lead Clinical Nurse Specialist

Two Clinical Nurse Specialists

Haematology Specialist Registrar (Rotational Position)

Clinical Psychologist

Feedback

Your feedback is important to us and helps us influence care in the future.

Following your discharge from hospital or attendance at your Outpatient appointment you will receive a text asking if you would recommend our service to others. Please take the time to text back, you will not be charged for the text and can opt out at any point. Your co-operation is greatly appreciated.

Further Information

Contact Details:

Clinical Nurse Specialist

Tel: 0151 706 3397

Textphone Number Tel: 18001 0151 706 3397

Haematology Department

Tel: 0151 706 3397

Textphone Number: 18001 0151 706 3397

Author: Haematology Liverpool

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All Trust approved information is available on request in alternative formats, including other languages, easy read, large print, audio, Braille, moon and electronically.

يمكن توفير جميع المعلومات المتعلقة بالمرضى الموافق عليهم من قبل انتمان المستشفى عند الطلب بصيغ أخرى، بما في ذلك لغات أخرى وبطرق تسهل قراءتها وبالحروف الطباعية الكبيرة وبالصوت وبطريقة برايل للمكفوفين وبطريقة مون والكترونياً.

所有經信托基金批准的患者資訊均可以其它格式提供，包括其它語言、易讀閱讀軟件、大字體、音頻、盲文、穆恩體 (Moon) 盲文和電子格式，敬請索取。

در صورت تمایل میتوانید کلیه اطلاعات تصویب شده توسط اتحادیه در رابطه با بیماران را به اشکال مختلف در دسترس داشته باشید، از جمله به زبانهای دیگر، به زبان ساده، چاپ درشت، صوت، خط مخصوص کوران، مون و بصورت روی خطی موجود است.

زانیاری پئوهندیدار بهو نهخوشانهی له لایهن تراستهوه پهسهند کراون، نهگهر داوا بکریت له فورماتهکانی تردا بریتی له زمانهکانی تر، نیزی رید (هاسان خویندنهوه)، چاپی گهوره، شریتی دهنگ، هیلی موون و نهلیکترونیکی همیه.

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Dhammaan warbixinta bukaanleyda ee Ururka ee la oggol yahay waxaa marka la codsado lagu heli karaa nuskhado kale, sida luqado kale, akhris fudud, far waaweyn, dhegeysi, farta braille ee dadka indhaha la', Moon iyo nidaam eletaroonig ah.