

Acute Oncology Service

Patient Information Leaflet

Aintree University Hospital 
NHS Foundation Trust

Where quality matters

Department of Medicine
Lower Lane
Liverpool L9 7AL
Tel:0151-525-5980

Aintree University Hospital NHS Trust now offers an Acute Oncology Service.

The Acute Oncology Team (AOT) is a multi-professional group working within Aintree NHS Trust.

The service has been set up as part of a national directive to drive improvements in in-patient oncology care in acute trusts and has the support of the Merseyside and Cheshire cancer Network.

The Acute Oncology Team

The team consists of;

Consultant Oncologist and AOT Lead

Consultant Oncologist

Acute Oncology Nurse Specialist and Clinical Nurse Specialist for Cancer of Unknown Primary

The team cover the hospital

Monday to Friday – 9am – 5pm

The Purpose of the Acute Oncology team is to ensure that cancer patients when admitted to Aintree Hospital have optimal management of their treatment or cancer related problem.

We aim to;

- Deliver safe, timely and effective care for cancer patients during an acute illness.
- Reduce time from referral to-

further management for new cancers

- Avoid or minimise inpatient stay.
- Facilitate smooth discharges with appropriate follow up.
- Education and training to raise standards.
- Offer the patient/family psychological/spiritual support.

General Information

If you have cancer and are admitted to Aintree Hospital with a cancer complication or cancer treatment complications please ask your doctors and nurses on the wards if they have referred you to the Acute Oncology Team.

We aim to see all admissions within 24 hours (working days).

There is no change to the triage process and ask all patients to continue to contact their relevant contact numbers if unwell and follow the advice given.

It is very helpful if you could bring any/all information you have on your treatment with you to hospital as well as all medications. This makes the admission process smoother.

Please Note – If you are on Oral Chemotherapy Tablets do not take them if you are unwell in hospital, unless told to by an Oncologist

During your contact with us, it is important that you are happy with your care and treatment.

Please speak to a member of staff and/or the ward/department Sister/Charge Nurse if you have any questions or concerns.

Matron

A Matron is also available during the hours of 9.00 to 5.00 pm Monday to Friday. During these periods, ward/department staff can contact Matron to arrange to meet with you.

Out of hours, a Senior Nurse can be contacted via the ward/department to deal with any concerns you may have.

Infection Control Request

Preventing infections is a crucial part of our patients' care.

To ensure that our standards remain high our staff have regular infection prevention and control training and their practice is monitored in the workplace.

We ask patients and visitors to assist us in preventing infections by cleaning their hands at regular intervals and informing staff of areas within the hospital that appear soiled.

As a patient there may be times that you are unsure whether a staff member has cleaned their hands; if in doubt please ask the staff member and they will be only too happy to put your mind at ease by cleaning their hands so that you can see them.

Special Instructions

Please note there are 24 hour contact numbers for all chemotherapy patients. Patients under Oncologists at Clatterbridge please use the Clatterbridge Triage number.

Patients under the haematologist team should use Medical Day Unit or Ward 24 at Aintree.

Any condition specific danger signals to look out for:

Contact information if you are worried about your condition

- **GP**
- **Acute Oncology Team**
Office number: 0151 529 8378
0151 525 5980
Fax number: 0151 529 8344
Bleep number: 5398
- **Clatterbridge Triage Nurse**
Telephone number: 0151 334 1155
Bleep number: 5555
- **Ward 24 Aintree**
Telephone number: 0151 5293820

Other useful telephone numbers/contacts:

- **Macmillan Cancer Relief**
89 Embankment
London
SE1 7UQ
Telephone number: 0845 601 6161
(information line)
Website: www.macmillan.org.uk

This service offers specialist advice for patients and their families and friends

Cancer Information Centres Aintree hospital
NHS Foundation Trust
Telephone; 0151 529 4036/ 4742

- **Aintree University Hospitals
NHS Foundation Trust**
Liverpool
L9 7 AL
Tel: (0151) 525 5980

Adapted by; Wendy Unsworth

Acute Oncology CNS

**From Merseyside and Cheshire Cancer
Network**

**Acute Oncology Cancer Network Service
Group**



**If you require a special edition of
this leaflet**

This leaflet is available in large print,
Braille, on audio tape or disk and in other
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Equality and Diversity Department on:

0151 529 4969

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